

Privacy statement for customer and supplier administration

Hegin BV en Hegin Metalfinishing BV

Collection and use of personal data belonging to customers, suppliers and other contractors

We would like to draw your attention to the fact that we will collect and use the personal data you provide to us because this is necessary to conclude with you and perform a possible agreement with you. This applies to both our (potential) customers and to parties from which we purchase goods and/or services.

If you are a (potential) customer of ours, we will use your data to be able to send you an offer, to determine what specifications or wishes certain goods or services must meet, to deliver goods or carry out the activities for you, to invoice you and to communicate with you quickly and efficiently regarding the implementation aspects of the agreement.

If you are a (potential) supplier of another contractor, your personal data are also required for concluding and performing the agreement. In case of purchasing, this is necessary to inform you of the specifications or requirements certain goods or services must meet in our opinion, to send a request for an offer or to place an order with you, to pay your invoices and to communicate with you quickly and efficiently regarding other aspects of the agreement.

You are not obliged to provide your personal data to us. However, if you do not provide your personal data or provide insufficient personal data, it may be the case that we will not be able to carry out the above-mentioned activities.

Transfer to third parties

In connection with the performance of a possible agreement with you, it may be necessary to provide your personal data to parties that supply parts, materials of products to us, or who perform activities on our instructions. If an NDA has been agreed between a company and Hegin, we will of course respect this. We also make use of external server space for the storage of (parts of) our sales and purchasing records and our records of business relations. Your personal data are part of these records. Therefore, your personal data are provided to the server space provider. We also use Microsoft Office and the related storage facilities for e-mails and other files. As we use a newsletter mailing service, your personal data are also transferred to the provider of this service.

Direct marketing

If you place regular orders with us, we will store and use the personal data you have provided in order to inform you personally by e-mail in the future about our existing and new products and services, and possibly make you an offer in this connection. We have a legitimate interest in using your personal data for this purpose, namely selling our products and services. Every time we send you a marketing e-mail, you have the option of informing us that you no longer wish to receive such e-mails. You can use the opt-out link at the bottom of each mailing. If you are a one-off client of ours, we will only send you marketing e-mails if you have granted us your approval in advance.

Retention period for personal data

If you requested an offer from us but did not become a customer, we will delete your data at most one year after our last contact. We will also delete your personal data at most one year after our last contact if we received an offer from you but we did not become your customer. If you did become our customer or we did become your customer, we will retain your personal data for a period of seven years after the end of the financial year in which the agreement was performed. The period of seven years corresponds to the period for which we are obliged to keep our records for the Dutch Tax and Custom Administration. We will delete your personal data after this period has ended.

Cookies

Cookies are small text files that are placed on your computer, tablet or smartphone during a visit to our website. Information is stored in these text files that is recognized by the website during a subsequent visit.

Our website uses tracking cookies if you have consented to this. We do so to collect information about your internet behavior so that we can present you with targeted product or service offers. You have the right to withdraw your consent at any time. Your data are stored for at most one year. We also place functional cookies to make our website easier to use. This includes matters such as keeping products in your shopping cart or remembering your login details during your visit.

Analytical cookies allow us to see which pages are visited and which sections of our website receive clicks. We use Google Analytics for this purpose. The information collected by Google in this way is anonymized as much as possible.

Your rights

You have the right to request access to your personal data. If there is reason to do so, you may also request us to supplement your personal data or to correct inaccuracies. You also have the right to request that your personal data be deleted or that the use of your personal data be restricted. You can also object to the collection and use of your personal data or submit a complaint to the Dutch Data Protection Authority. Finally, you have the right to request to obtain your personal data or to have them transferred to another party. To exercise your rights, you can contact:

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Email: privacy@hegin.nl

Naturally you can contact us if you have questions or require further information concerning the collection and use of your personal data.

Heerde, 16 February 2026